

DISPUTE AND GRIEVANCE RESOLUTION POLICY

Purpose

This policy provides guidance for the resolution of disputes and grievances regarding the work of the Manufacturing Jobs and Skills Council (JSC)

Training Package Matters

Where the dispute or grievance is a matter relating to the development of training products, resolution will be managed in line with the *Model Dispute Resolution Policy* which is included as Appendix 0.6 [redacted] (p) 7A03 (R)-4xqC